

about this brochure

At Chevron Pipe Line Company, safety is a top priority in any activity we undertake. We are sending you this brochure because you may live near an underground pipeline operated by Chevron Pipe Line Company. It contains important information about identifying pipelines, damage prevention and safety. It will help you to keep yourself, your family and your community safe.

about us

3,000 miles/7 states/41 counties and parishes

Chevron Pipe Line Company is a wholly owned subsidiary of Chevron Corporation. We operate nearly 3,000 miles of pipeline to support Chevron's operations across seven U.S. states. Our pipelines transport crude oil, refined products, highly volatile liquids, natural gas and carbon dioxide.

Learn more about Chevron Pipe Line Company at www.chevronpipeline.com

why pipelines matter

The nation's pipelines are the arteries of our national energy supply. Pipelines are essential to our transportation system and our way of life.

- Nationally, there are 2.3 million miles of underground pipeline systems transporting petroleum products safely and economically.



- Pipelines transporting petroleum and natural gas products are an integral part of the infrastructure of all communities.
- Truck and rail transportation cannot equal the safety record or efficiency of pipeline transportation.

planning a home improvement project?

Something as simple as repairing or installing a fence, planting trees, constructing a deck, building a shed or installing landscaping can potentially damage a pipeline.

Pipeline rights-of-way must:

- Be kept free from structures and other obstructions; and
- Be clear to provide access to a pipeline in the event of an emergency and for maintenance.

If a pipeline crosses your property, please do not:

- Plant trees or high shrubs on the rights-of-way.
- Dig, build, store or place anything on or near the rights-of-way.

Pipelines should first be marked and the right-of-ways staked before starting your project.



Pipeline markers

locate

How do you know if a pipeline crosses your property?

Check for pipeline markers on your property or in your neighborhood. They identify the approximate location of pipelines, the company that operates the pipelines and the material transported in the line.

You should be aware of any pipeline markers in and around your neighborhood. The pipeline marker may not show the exact location of the underground pipeline, so do not **assume** the location or depth of the pipeline.

Before you start any work, call 811 before you dig.

Use the One-Call system's program, Call Before You Dig. Dial 811 or visit www.call811.com. With one easy call to 811, your underground utility lines will be marked for free.

The One-Call system is not an emergency hotline. In the event of an emergency, **call 911**.

prepare

Once your underground pipelines have been marked, you will know the approximate location of your pipelines and can dig safely. Please notify us immediately if you make contact with any pipeline, however minor it may be. If you witness suspicious activity on a pipeline

right-of-way, please contact Chevron and we will investigate for possible damage.

When you call 811, a One-Call representative will ask for information about your project and assign a reference number. The One-Call center will then notify the appropriate pipeline operating companies who will send out personnel to the job site. The personnel will identify and mark the location of their underground pipelines with painted stakes and flags according to American Public Works Association color codes.

damage prevention

Chevron Pipe Line Company has an excavation damage prevention program for pipelines in accordance with the Code of Federal Regulations, 49 CFR Part 192 and 49 CFR Part 195. This is designed to prevent injury, property damage and environmental damage.

You can obtain more information regarding Chevron Pipe Line Company's excavation damage prevention program for pipelines operating in your area by contacting the DOT Specialist at: Chevron Pipe Line Company, Attn: DOT Specialist, 1500 Smith Street, Houston, TX 77002.

Chevron Pipe Line Company
Emergency number
1-800-762-3404

products transported in our pipelines

Product	Leak Type	Vapors
Carbon dioxide (CO₂)	Gas	Vapors from liquefied gas are initially heavier than air and spread along the ground.
Health hazards: Product is a simple asphyxiant and nonflammable. Vapors may cause dizziness or asphyxiation without warning and may be toxic if inhaled. Contact with gas or liquefied gas may cause burns, severe injury and/or frostbite.		
Highly volatile liquids	Gas	Initially heavier than air, spread along ground and may travel to a source of ignition and flash back. Product is colorless, tasteless and odorless.
Health hazards: Will be easily ignited by heat, sparks or flames and will form explosive mixtures with air. Vapors may cause dizziness or asphyxiation without warning and may be toxic if inhaled at high concentrations. Contact with gas or liquefied gas may cause burns or severe injury. Fire may produce irritating and/or toxic gases.		
Natural gas	Gas	Lighter than air and will generally rise and dissipate. May gather in a confined space and travel to a source of ignition.
Health hazards: Will be easily ignited by heat, sparks or flames and will form explosive mixtures with air. Vapors may cause dizziness or asphyxiation without warning and may be toxic if inhaled at high concentrations. Contact with gas may cause burns or severe injury.		
Hazardous liquids (such as: crude oil and other refined products)	Liquid	Initially heavier than air and spread along the ground and collect in low or confined areas. Vapors may travel to a source of ignition and flash back. Explosion hazards indoors, outdoors or in sewers.
Health hazards: Inhalation or contact with material may irritate or burn skin and eyes. Fire may produce irritating, corrosive and/or toxic gases. Vapors may cause dizziness or suffocation. Runoff from fire control or dilution water may cause pollution.		

Tear off and keep for reference



Call before you dig. It's the law! Before beginning any home improvement project that requires digging, excavating or hauling of heavy equipment across your property, call your local One-Call system.

One-Call is a free service. It's the right thing to do. **It's the law!**
Call your local One-Call center by dialing 811 or visit www.call811.com

The One-Call system is not an emergency hotline. In the event of an emergency, call 911 or your local emergency number.

For more information: 1-877-596-2800 (Non-emergency number)
Email: CPLCAO@chevron.com • Web: www.chevronpipeline.com

Chevron Pipe Line Company
Emergency number: 1-800-762-3404

prepare

Once your underground pipelines have been marked, you will know the approximate location of your pipelines and can dig safely. Please notify us immediately if you make contact with any pipeline, however minor it may be. If you witness suspicious activity on a pipeline right-of-way, please contact Chevron and we will investigate for possible damage.

When you call 811, a One-Call representative will ask for information about your project and assign a reference number. The One-Call center will then notify the appropriate pipeline operating companies who will send out personnel to the job site. The personnel will identify and mark the location of their underground pipelines with painted stakes and flags according to American Public Works Association color codes.

evaluate

Know the signs of a pipeline leak



Look for liquids that are pooling on the ground, brown or discolored grasses or vegetation that would otherwise be green, or any vapor clouds or heat waves that are rising above the pipeline area.



Be alert to any foul or unusual smells. Gaseous products leaking from pipelines may have the odor of sulfur or "rotten eggs." However, some releases may have little or no odor at certain concentrations.



Listen for hissing, rumbling or roaring sounds that indicate the escape of pressurized liquids or gases.

Chevron Pipe Line Company

Emergency number
1-800-762-3404



Chevron Pipe Line Company

1500 Smith Street Houston, TX 77002, Attn: DOT Specialist

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act

If you observe any of the pipeline damage or leak indicators:

- Do not investigate further. Leave the area immediately.
- Avoid all contact with any escaping liquids or gases.
- Once you are in a safe area, call 911.

respond safely

What to do if a leak occurs

The following guidelines are designed to assure your safety and the safety of those in the area if a petroleum product or natural gas pipeline leak is suspected or detected.

- **Do not** operate pipeline valves.
- **Do not** drive into the area.
- **Do not** use a cellular phone.
- **Do not** light a match.
- Immediately leave the area and direct all individuals to leave the area.
- From a safe location, call 911 or local emergency agencies and the pipeline operator immediately.
- Avoid all contact with any escaping liquids or gases.

Tear off and keep for reference

 **Chevron Pipe Line Company**
PO Box 9123
Wichita, KS 67277
Attn: DOT Specialist
www.chevronpipeline.com

811 Know what's below.
Call 811 before you dig.



CGA
Common Ground Alliance



human energy®

pipeline safety in your community

important information for residents and
businesses about chevron pipelines

